

Carers Emergency Scheme

Do you worry about what would happen to the person you look after, if you were taken ill or caught in some kind of emergency?

If your answer is YES then this scheme may be the scheme for you.

What is the Carers Emergency Scheme?

The scheme is run in partnership between Gloucestershire County Council, Carers Gloucestershire and Worcestershire Telecare.

The scheme offers peace of mind to you as a Carer in that should an emergency occur, the person you look after will be supported. The scheme provides 2 levels of response depending upon need;

Level 1

You are asked to nominate 2 contacts (eg family members, friends or neighbours) who would be willing to check on the person you look after if you are unable to because of an accident/emergency or illness.

Level 2

If you are looking after someone with high care needs you have the additional option of having a support worker provided in an emergency by the County Council, to take over your role. This service would be provided for up to 48 hours.

How do I access the scheme?

If you want to nominate 2 contacts then you can get in touch with Carers Gloucestershire on 01452 386283. An advice worker will go through the details required and will enrol you.

If you feel you would benefit from the additional service offered through the county council, then you will need to have a carer's assessment and emergency support plan completed.

This can be done by contacting the County Council Adult Services Helpdesk on 01452 426868 or the Children and Families Helpdesk on 01452 426565 or by getting in touch with the social worker or mental health carer co-ordinator who supports the person you care for.

The assessment will establish whether or not you are eligible for the service.

How does the scheme operate?

You provide basic information about yourself, the person you look after and the action required in the event of an emergency. This information is then passed onto Worcester Telecare.

You are then issued with a card - like a credit card - with a unique identification number on it. The card also displays the Worcestershire Telecare number.

In an emergency this number is called and the staff will carry out the instructions you have given.

To register for the scheme please contact :

Level 1

Carers Gloucestershire on 01452 386283 or register below

Level 2

Gloucestershire County Council Adult Helpdesk on 01452 426868

Children and Families

Helpdesk on 01452 426565

Or talk to the social worker or mental health care co-ordinator who supports the person you care for.

